

**Section 5 This is an opportunity for the centre to feedback**

Please comment on how you found the moderation process.

Very helpful and supportive.

**Further comments may be made via the website (Contact us / Enquiry Form) or directly to an ABC Centre Support Officer**

**Section 6 External Moderator Comments and Recommendations****6.1 Comments on review of internal moderation evidence of qualifications previously direct claimed****6.2 General comments and recommendations from the External Moderator:**

This organisation has undergone a number of changes in staffing and location over the last year, and has integrated this well in its delivery and management of the counselling qualifications. The group continues to attract a good number of candidates per year and intends to continue offering the three levels of counselling training courses in the future.

Centre Strengths		Areas for Improvement
<ul style="list-style-type: none"> <li>• Satisfied learners</li> <li>• Introduction of qualified and motivated staffing team</li> <li>• Thorough internal verification systems</li> <li>• Good resources to support learning</li> </ul>		<ul style="list-style-type: none"> <li>• Review use of Moodle system , in particular with regard to providing feedback and resources to Level 4 students.</li> </ul>
6.3	I recommend the next moderation should be	2015
Please comment:		
6.4	I recommend direct claims <sup>10</sup> status is	Given to Level 3 course ID189998
Please comment: Course 189998 completing three weeks after this moderation. Samples provided at visit and review of moderation systems, have provided evidence of the standards the units will be assessed and internally verified.		
6.5	I recommend sanctions <sup>11</sup> are	No
Please comment:		

<sup>10</sup> Cf ABC Policy 3000-01 Direct Claims

<sup>11</sup> Cf. ABC Policy 1400-01 Sanctions